



Department of Health Care Finance (DHCF) and Comagine Health
Nursing Facility Quality Improvement Collaborative

Collaborative Year Two – Learning Session 1

February 27, 2019

Comagine Health



- Comagine Health, formerly Qualis Health and HealthInsight, is a national, nonprofit, health care consulting firm. We work collaboratively with patients, providers, payers and other stakeholders to reimagine, redesign and implement sustainable improvements in the health care system.
- As a trusted neutral party, we work in our communities to address key complex health and health care delivery problems.
- We serve people in Alabama, Alaska, Idaho, Mississippi, Nevada, New Mexico, Oregon, Utah, Washington, D.C., Washington State and Wyoming.

Agenda

8:30 - 9:00 am	Registration and Sign-in
9:00 - 9:30 am	Welcome, Introductions, Collaborative Year Two Overview
9:30 - 10:15 am	Collaborative Toolkit
10:15 - 10:30 am	Break & Visit Storyboards
10:30 - 11:15 am	End of Life Care Facility Spotlight <ul style="list-style-type: none">• Transitions Healthcare Capitol City• Lisner Louise Dickson Hurt Home• Knollwood HSC
11:15 am – 12:15 pm	Expert Presentation on End of Life Care
12:15 pm - 12:30 pm	Next Steps, Evaluation & Wrap Up

Collaborative Aims

- Partner with DHCF staff to create “all, teach, all learn” Learning and Action Networks
- Assess nursing facility readiness to participate in pay-for-performance and develop a plan of action on areas of improvement
- Provide individual and group technical assistance (e.g. training, education and quality improvement consultation services) to 17 DC nursing facilities to instill high-quality, person-centered care
- Engage nursing facilities in rapid-cycle improvements in areas at the system level
- Ensure nursing facility staff are adequately trained to conduct MDS assessments
- Conduct Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey to measure resident/family experience and identify areas for improvement


DHCF Nursing Facility QIP Program



Office of the Senior Deputy Director/Medicaid Director

Transmittal # 19-17

TO: DC Medicaid Nursing Facility Providers

FROM: Melisa Byrd 
Senior Deputy Director/State Medicaid Director

DATE: July 22, 2019

SUBJECT: District of Columbia Long Term Care Nursing Facilities' Quality Improvement Program

The purpose of this transmittal is to outline changes to the DHCF Quality Improvement Program (QIP) for FY 2020 to update, revise and remove quality performance measures as appropriate for nursing facility provider participants. Secondary to these changes, the point allocation which determines a facility's total score on an annual basis will also be updated to coincide with the new measures.

Description:

In FY 2018, DHCF published an amendment to Chapter 65 of Title 29 (Public Welfare) of the District of Columbia Municipal Regulations (DCMR) entitled "Medicaid Reimbursement to Nursing Facilities" which included the creation of a new quality improvement program, establishing mandatory reporting and a performance payment for participating District nursing facilities that either demonstrate improvement or maintain a high level of performance across a set of quality improvement measures.

The rule also set forth provisions for updating the required performance measures as well as the scoring methodology for those measures. In addition, the rule established the authority and provided notice that DHCF reserved the right to update performance measures, subject to the requirement that any changes must be shared in a transmittal to providers no later than 60 days before the beginning of the next measurement year (MY), which begins October 1.¹

The current measures in the QIP need to be updated for a variety of reasons:

1. It is possible for a nursing facility provider to have very few patients in its denominator for one or more performance measures. However, per NCQA guidelines, there must be a

¹ See Section 6525.5 of 29 DCMR: DHCF reserves the right to change performance measures, measure specifications, and participation requirements. DHCF will notify nursing facilities of the performance measures, measure specifications, and any changes through transmittals issued to the nursing facilities no later than sixty (60) calendar days prior to October 1st of each measurement year (MY).

Collaborative Year One – Learning Session 1 Overview

DHCF & Comagine Health Nursing Facility Quality Improvement Collaborative Model



Collaborative Year Two

Prework	November 2019 - January 2020
Individual Technical Assistance	November 2019 - January 2020
Collaborative Prework Packet	January
Nursing Facilities Complete Prework	January - February
Learning Session 1	February 27, 2020 (8:30 am - 12:30 pm)
Action Period 1	February - April
Senior Leader Reports	February - April
Individual Technical Assistance	March - April
Webinar	April 13, 2020 (1:00 pm)

Collaborative Year Two (cont.)

Learning Session 2	May 21, 2020 (8:30 am - 12:30 pm)
Action Period 2	May – July
Senior Leader Reports	May - July
Individual Technical Assistance	June - July
Webinar	July 16, 2020 (1:00 – 2:00 pm)
Learning Session 3	August 20., 2020 (8:30 am - 12:30 pm)
Action Period 3	August - October
Senior Leader Reports	August - October
Individual Technical Assistance	September - October
Webinar	September 17, 2020 (1:00 – 2:00 pm)
Outcomes Congress	October 29. 2020 (8:30 am - 12:00 pm)

Post Site Visit Nursing Facility Suggestions/Topics for EOL Collaborative Activities

- *Interdisciplinary, team approach to person-centered EOL care*
- *Provider care conversations about goals of care, prognosis and symptoms for Physicians*
- *Promoting advance care and EOL conversations*
- *Ethical and legal aspects of care (e.g., DNR orders, advance directives, MOST, decision making capacity)*
- *Assessing residents with a serious illness*
- *Developing a comprehensive plan of care*
- *Managing psychological and psychiatric aspects of a serious illness*
- *Managing physical symptoms of a serious illness*
- *Comfort/palliative care interventions in advanced dementia*
- *Pain and symptom management*
- *Spiritual aspects of a serious illness*
- *Supporting cultural aspects of care*
- *Hospitalization of residents with serious illness*
- *Care coordination (managing transitions and care continuity)*
- *Understanding the difference between hospice vs palliative care*
- *Assessment, support and caring for the living*
- *Partnering with community palliative care, hospice and bereavement support*
- *Educational resource for families to understand EOL care to facilitate family orientation*

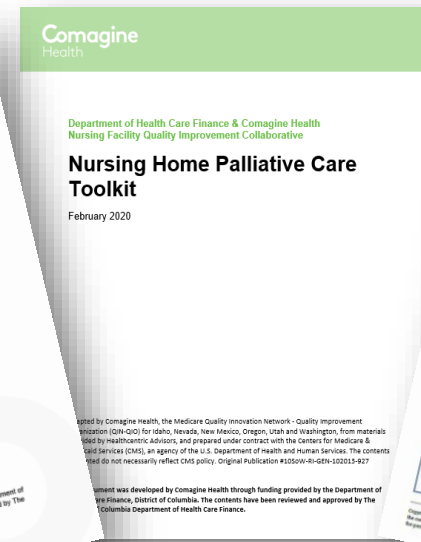
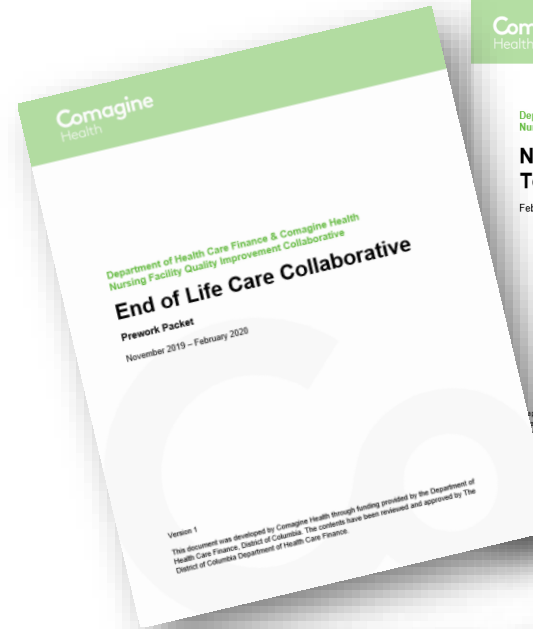
Collaborative Tools & Resources

DHCF Nursing Facility Collaborative Website

<https://dhcf.dc.gov/node/1390591>

Comagine Health DC Medicaid Nursing Facility QI Collaborative Website

<http://www.qualishealth.org/healthcare-professionals/collaborative-dc-medicaid>



Thank you!

Reminders:

- Please sign up for individual Site Visit #2 (March 2019 – April 2020)
- If you did not bring your Storyboard, one member from the nursing home needs to complete a Senior Leader Report
- Please complete your post-event evaluation!

Contact:

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