




As of March 1, 2015, Qualis Health will provide Third Party Assessor (TPA) and utilization (UR) review services to the State of New Mexico Human Services Department/Medical Assistance Division (HSD/MAD). Our regional office is located in Albuquerque, NM. Qualis Health strives to improve and advance the efficiency, economy, effectiveness and quality of healthcare services provided to New Mexico Medicaid recipients.

As the TPA, we:

- Contract with HSD/MAD for select Home and Community Based Services (HCBS) waiver reviews, including initial and annual Levels of Care (LOC) and Individual Service Plan or Service and Support Plan and budgets.
- Answer clinical and technical questions related to waiver authorizations and processes.
- Offer telephonic and onsite provider education.
- Provide resource accessibility on our webpage.

We will provide reviews for these HCBS Waivers:

- Mi Via Waiver 
- Medically Fragile Waiver
- Developmental Disabilities Waiver (DDW)

TPA functions will also include LOC reviews for:

- Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID)
- Program of All-Inclusive Care for the Elderly (PACE)



Look out for an invitation to join us for an Open House at our Albuquerque office coming soon

Qualis Health
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Albuquerque, NM 87154-0910

Contact Us:

Telephone

Customer Service Line: (866) 962-2180 (Toll free)

Fax

Mi Via Waiver Fax Line: (800) 251-9993 (Toll free)

DD Waiver & Medically Fragile Waiver Fax Line: (877) 575-8309 (Toll free)

PACE & ICF/IID Fax Line: (877) 834-5591 (Toll free)