

Washington State Health Care Authority

Apple Health Managed Care

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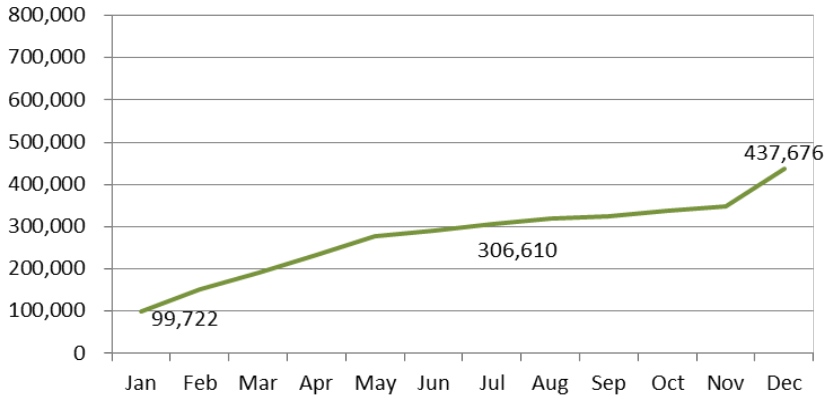
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Populations Served

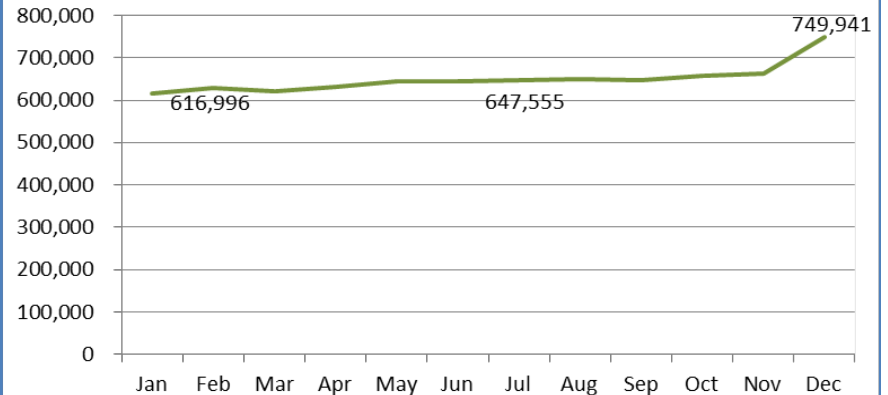
- Apple Health Managed Care (AHMC) is the Washington's managed care program for Medicaid enrollees:
 - Families, moms and kids (TANF)
 - SSI Categorically Needy Blind and Disabled, (AHBD)
 - Foster Children – voluntary enrollment (AHFC)
 - SCHIP – Children's program w/small co-pay
 - Medicaid Expansion - Adults (AHAC)

2014 Enrollment Trends

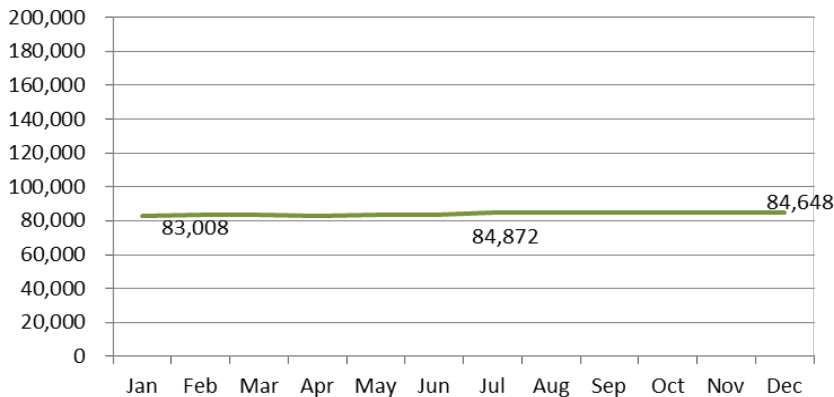
Apple Health Adult Coverage (AHAC)



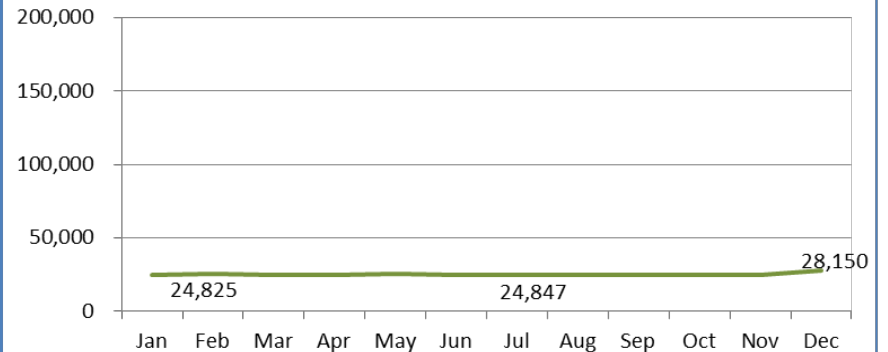
Apple Health Family (AHF)



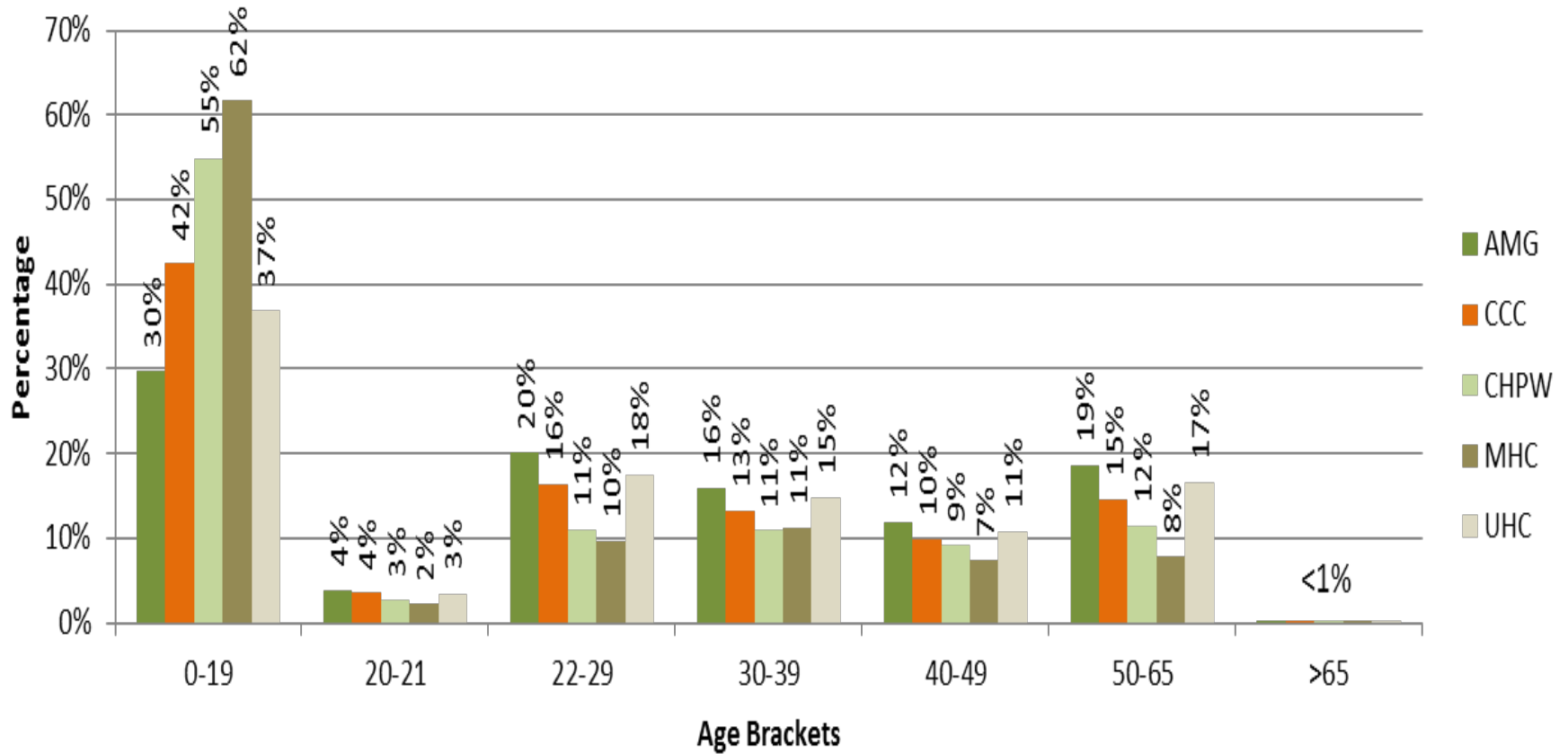
Apple Health Blind and Disabled (AHBD)



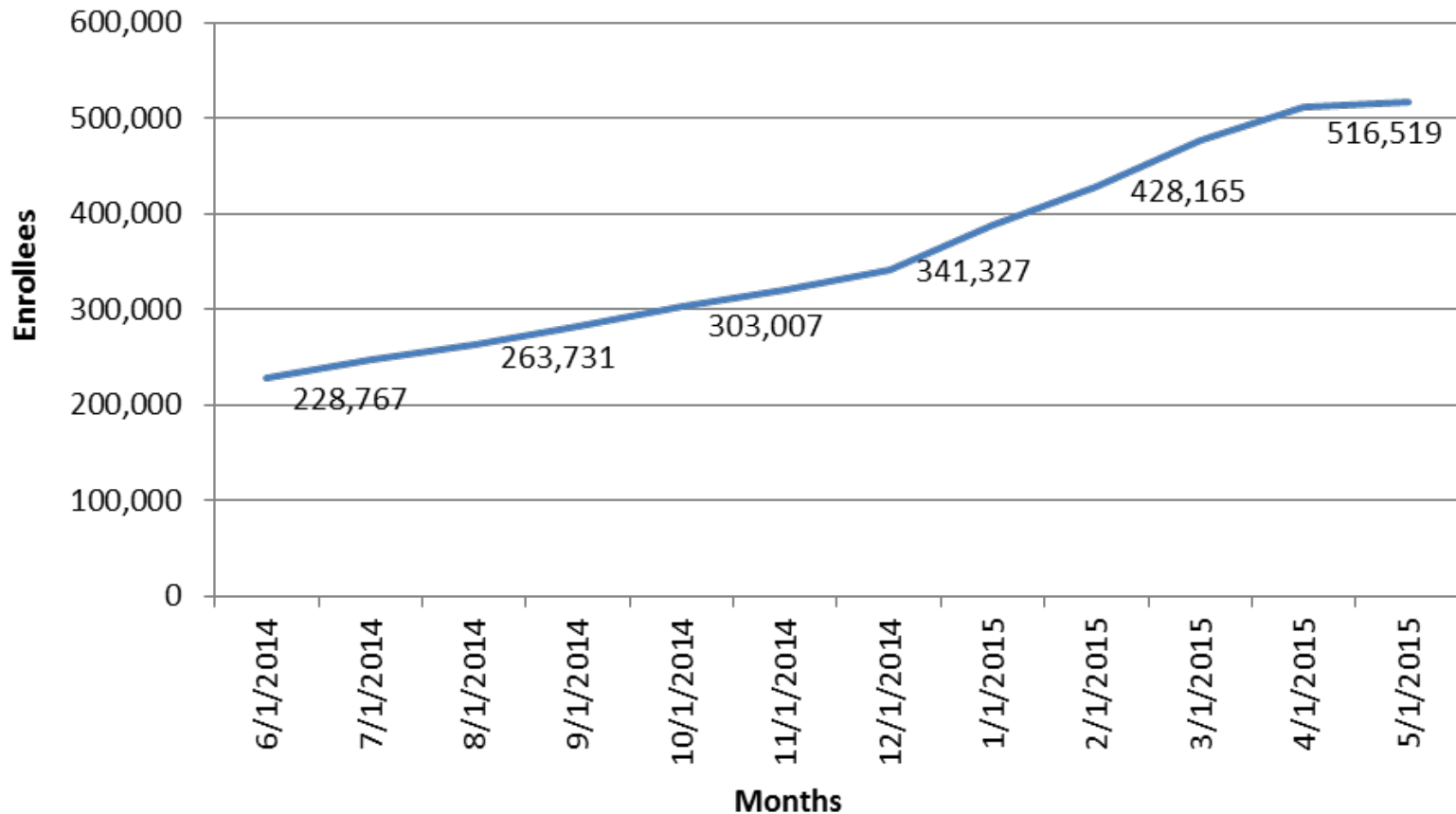
Children's Health Insurance Program (CHIP)



2014 Enrollment by Age



AHAC Client Population Increase (June 2014 to April 2015)



First Step - Eligibility

- First, beneficiaries become eligible for Apple Health (Medicaid)
 - Through the Health Benefit Exchange '*Healthpathfinder*' (HPF) or
 - For SSI-eligible aged, blind and disabled beneficiaries, at the DSHS community service office

Second Step - Enrollment

- Newly eligible beneficiaries are provided enrollment information and
 - Enroll in Apple Health managed care or
 - Are assigned by Health Care Authority to a managed care organization (MCOs)
 - May change plans monthly
- HCA does not assign Primary Care Providers
 - Beneficiary may either select primary care provider (PCP) or plan will assign PCP

Managed Care Enrollment Process

- Clients receive
 - Notice of enrollment in a health plan and instructions on how to change plans
 - Enrollment Handbook with information about Apple Health and managed care
 - Enrollment form

Apple Health Benefits

- Coverage includes:
 - Outpatient care such as: Wellness exams, immunizations, maternity care, outpatient and inpatient services
 - Pharmacy, including OTC and prescription medications
 - Laboratory services
 - Inpatient Hospital/Emergency Room
 - ✓ Nursing facility for rehab/skilled nursing services
 - Outpatient Mental Health

Pharmacy Coverage

- Pharmacy – each MCO must have a formulary that provides medications in all drug classes
 - All formularies are not identical
 - Because a drug is not on the formulary does not mean it can't be covered – providers may ask for an 'exception' process
 - All MCOs do not contract with all pharmacies
 - Mental health medications

Care Coordination Benefits

- For high risk enrollees with chronic conditions:
 - Care Management, including assessment, care planning and assistance with coordinating services and referrals
 - Health education services to help enrollee understand condition and learn self management skills
 - Care Coordination services between systems

Health Homes

- MCOs are required to provide Health Home services for enrollees who have one or more chronic conditions and a PRISM risk score of 1.5 or higher
- Health Home afforded through Section 2703 of the Affordable Care Act and federally approved waiver

HPF/Medicaid – New or Planned Changes

- Individuals recertifying through the HPF can be auto-recertified
- Selection of the individual enrollee's health plan on line
- Earlier enrollment into a managed care plan

Fully Integrated Managed Care

- Implementing (so far) in One Region
 - Medicaid
 - Crisis Services
 - Non-Medicaid (Grant/State Dollars)
- Contract Status
 - Medicaid Contract drafted/RFP drafted/edited
 - Non-Medicaid Contract nearly drafted
 - Crisis Services RFI released – Contract/RFP to follow

Contact Information

- Apple Health Managed Care
<http://www.hca.wa.gov/medicaid/healthyoptions/Pages/index.aspx>
- Apple Health Managed Care Handbook
<http://www.hca.wa.gov/medicaid/publications/documents/22-542.pdf>
- First-Timer's Guide to Washington Apple Health
<http://www.hca.wa.gov/medicaid/publications/Documents/19-024-EN.pdf>
- How to contact us
 - Medicaid: <http://hrsa.dshs.wa.gov/contact/default.aspx>
 - mcprograms@hca.wa.gov