



Apple Health Managed Care

Barbara Lantz, MN, RN
Section Manager, Quality and Care Management
July 29, 2015

barbara.lantz@hca.wa.gov
360-725-1640

Presentation Overview

- 2015 Legislative Action
- 2016 Performance Measures
- Managed Care Operations
 - Performance Measure Results (Summary)
 - Monitoring Activities
 - Quality Manager Meeting
- Foster Care/Fully Integrated Managed Care contract

2015 Legislative Action

- HB1652/Cody – Retains current payment limit by the MCOs to non-par providers
- SHB1879/Kagi – HCA must integrate care for foster children. BH services must be integrated by 10/1/18
- SSB 5147/Becker – Report annually to legislature on clients with baseline assessment

3

Initial Cross-System Performance Measures

- Psychiatric Hospital Readmission
- Mental Health Treatment Penetration
- Alcohol or Drug Treatment Penetration
- Alcohol or Drug Treatment Retention

4

Operations – Performance Measures

- Ambulatory care utilization measure lower
- Child-Adolescent immunizations rebounded
- Well-child visits increased for 3-6 year olds and adolescents
- Significant increase in surgical admissions
- Diabetes sub-measures improved overall
- Mental health utilization remains low

5

Monitoring Activities

- Annual monitoring AHMC
 - Completed annual monitoring of MCOs (except PIPS)
 - Corrective action plans received
 - 6 month TA visit with CUP
- Preparing
 - Foster Care Pre-Contract site visit
 - Fully Integrated Managed Care Pre-Contract site visit

6

Managed Care Quality Manager Meeting

- Conversation about cross-plan coordination
 - Performance improvement projects
 - Other quality initiatives
- Lighten the burden and improve health of Washington citizens
- Primary Care Medical Home

7

Foster Care-Fully Integrated Managed Care

- Foster Care - RFP Narrative has been scored; finance piece scored next
 - CMS policy statement re: two sub-populations
 - Created enrollment challenges – FC and FIMC
- Fully Integrated Managed Care
 - RFP-Contract #1 is done and readied for release – 8/6/15
 - RFP-Contract #2 is being finalized

8

Fully Integrated Managed Care

RFP #1

Apple Health Managed Care Organization (MCO)

Fully Integrated Medicaid Contract

90% of enrollees receive both Medical and Behavioral Health Services (FIMC)

10% enrollees receive Behavioral Health Services Only (BHSO)

Rates = Medicaid funded per member/per month premium

Behavioral Health Wraparound Contract

Allocation = Relative portion of SAPT Block Grant funding + relative portion of remaining State Only funding

RFP #2

Behavioral Health Administrative Services Organization (ASO)

Administration of the Crisis Services for all residents & Behavioral Health Services for non-Medicaid

Allocation = Relative portion of State Only funding + relative portion of remaining SAPT Block Grant funding

Contact Information

- Apple Health Managed Care
<http://www.hca.wa.gov/medicaid/healthyoptions/Pages/index.aspx>
- Apple Health Managed Care Handbook
<http://www.hca.wa.gov/medicaid/publications/documents/22-542.pdf>
- First-Timer's Guide to Washington Apple Health
<http://www.hca.wa.gov/medicaid/publications/Documents/19-024-EN.pdf>
- How to contact us:
 - Medicaid: <http://hrsa.dshs.wa.gov/contact/default.aspx>
 - mcprograms@hca.wa.gov