



## Supporting Whole-Person Care

Today's rapidly changing environment is increasingly focused on more holistic, person-centric ways to care for populations. Qualis Health puts practices on a proven path to becoming a patient-centered medical home (PCMH), achieving NCOA PCMH™ Recognition and applying PCMH principles to achieve whole-person care.


Qualis Health is a national, nonprofit healthcare consulting company dedicated to advancing healthcare for vulnerable populations, and supporting the teams who deliver the care. More than 1,000 practices in 20 states have used our PCMH transformation framework, and hundreds of practices have achieved NCOA PCMH Recognition with our help. By redesigning clinical and administrative processes, we can help increase satisfaction among patients, providers, and staff, boost operational efficiency, and improve the quality of care.

### OUR PRACTICE TRANSFORMATION SERVICES INCLUDE

NCOA PCMH Recognition Support ■ Behavioral and Oral Health Integration in Primary Care ■ Clinical Practice Improvement

### WHY CHOOSE QUALIS HEALTH?

As a recognized national leader in whole-person care, we offer:

- A multi-disciplinary and seasoned team of clinicians and experts, including NCOA PCMH Certified Content Experts (CCEs)
- An evidence-based approach, proven in the field
- Onsite and/or remote technical assistance and coaching.
- Unmatched understanding of the healthcare industry and practice redesign strategies.
- A resource library with helpful publications and tools 

*Qualis Health helps practices of all sizes achieve their goals to implement quality improvements and deliver whole-person care!*

# QUALIS HEALTH PRACTICE TRANSFORMATION SERVICES

## NCQA PCMH Recognition Support

- **Readiness Assessment**  
Self-assessment that produces a comprehensive profile of the practice's PCMH performance, revealing both strengths and areas for improvement.
- **Gap Analysis**  
Analysis of the self-assessment and sample documentation to identify opportunities to close gaps.
- **Action Plan**  
Targeted action plan to help the practice achieve PCMH recognition and address their specific questions.
- **Documentation Review**  
Examination of final documentation, including suggestions to increase the likelihood of achieving PCMH recognition.

## Behavioral and Oral Health Integration in Primary Care

- **Redesigning Processes for Effective Behavioral and Oral Health Integration**  
Development of appropriate processes for integrating behavioral and oral health into clinical workflows, such as screening patients, making assessments, and determining next steps.
- **Referral Process**  
Guidance on establishing a referral process, developing referral agreements, and sharing information.

## Clinical Practice Improvement

- **Care Coordination**  
Development of key relationships with specialists and community resources to create protocols that support successful referrals, transitions, and information transfer.
- **Access**  
Strategic plan to expand access to care.

To learn more about Qualis Health and how we can help practices reach their practice transformation and quality improvement goals, please contact us:

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(800) 949-7536

